**Step 1: Issue Identified**  
Identified that the printer was unable to print due to paper consistently getting stuck during operation.  
Initial assessment indicated a potential paper jam.

**Step 2: Initial Troubleshooting**  
Powered off and unplugged the printer to safely begin troubleshooting.  
Opened the input/output tray, rear access panel, and top cover to inspect internal components.  
Carefully removed any visible jammed paper, ensuring all torn pieces were cleared to prevent future jams.  
Gently rotated the rollers to check for and remove any paper wrapped around them.

**Step 3: Reconnection**  
Plugged in and powered on the printer to reset its internal components and clear any existing error messages.

**Step 4: Functionality Confirmation**  
Confirmed that the printer was operating correctly by successfully printing a test page. Verified proper functionality and print quality.